OUR VALUES

Welcome

Smile, introduce yourself, be friendly, listen and give full attention.

Knowledge

Know our products and services, and communicate accurate and timely advice.

IRS Service Values

Personable, proactive solutions that meet

Best Service

Integrity

Practice ethical behaviour. Make certain our actions always match our words.

Welcome

Encourage a friendly

Innovate

Work as a team to make well thought out decisions that lead to the right requirements for the right reasons.

Respect

The best way to get respect is to show respect. Consider people's feelings, abilities, qualities and achievements.

IRS Team Values

Standards

Practice morally correct and acceptable behaviour

Positive

Bring energy and enthusiasm to the work place, and be supportive of others and company processes.