

IRS is a major supplier of rubber and hardware products to the following industries:

- Agricultural
- Automotive
- Construction
- Distribution
- Electrical
- Engineering
- Marine
- Mining
- Sheet Metal
- Transport
- Truck and Coach Builders
- Windscreen Repair and Replacement

We are a specialist supplier and stockist of a broad range of rubber extrusions, sponge extrusions and rubber mouldings, including custom designed moulding such as diaphragms and nozzles. We carry a comprehensive stock of rubber sheeting in most compounds, including natural, neoprene, nitrile EPDM and silicone rubber. We also distribute a full range of adhesive and foam tapes. Our large range of sealants includes silicone, polyurethane, acrylic, mastic and panel adhesive, both in sausage and cartridge form, together with backing rod application tools and guns. We also provide a specialist rubber cutting service, enabling IRS to cut rubber to customer specifications.

To complement this vast range we also stock and distribute automotive and metal hardware, including locks, latches, hinges, gas struts, truck shutters and seats.

IRS's business focus is to provide a prompt professional service through timely customer contact, on-time deliveries, and competitive pricing and quality, which consistently meet our customers' specified needs and expectations

IRS follow documented processes that are Certified to the requirements of AS/ISO 9001:2008.

We believe that success in our Quality Management System is achieved by:

- Training and motivation;
- Adherence to documented processes;
- Investigation of system and product issues;
- Implementation of effective corrective action;
- Setting and striving to achieve quality objectives and targets; and
- Continuous improvement in the system's effectiveness

Management is fully committed to the successful implementation and maintenance of our Quality Management System and it is the responsibility of all employees to actively participate in all Quality Management System tasks related to their roles.

The Company shall provide all resources necessary to achieve the above objectives and will ensure that this policy is communicated to all employees

Daryl Stuart
Managing Director
5 June 2014